



Integrity of the Association

As a member of the Utah Plumbing & Heating Contractors Association (UPHCA) you will strive to the following code of ethical standards.

- 1- Being a member of the UPHCA sets my company a part as one that will serve our customer with integrity, competence, and objectivity.
- 2- We will perform our work to meet technical codes or better.
- 3- We will treat our employees fairly.
- 4- We will assign technical and support personnel to each job in accord with their experience, knowledge, and expertise.
- 5- We will foster training for all our employees on an ongoing basis to improve and uphold high performance standards.
- 6- We will perform jobs for which we are qualified by our experiences and technical competence.
- 7- We will stand behind our work.
- 8- We will not provide services to a customer under terms or conditions that might damage or compromise the integrity of our trade and profession.
- 9- We will not advertise our services in a deceptive manner.

If for some reason a member of the UPHCA doesn't hold to these standards the Board of Directors at its discretion and after careful review, can suspend or cancel the membership of the company in question.

Owner of the Company

Date